

# SPARE PARTS, SERVICE AND MAINTENANCE

Your vital equipment deserves expert support. Go ahead and book your free inspection with one of our Service Technicians.

SPIRAC has over 40 years of International experience in the supply of specialised solids handling solutions. Supply of tailored solids handling solutions is only part of our story as we provide comprehensive installation and maintenance services via a highly trained team of trade professionals.

The SPIRAC network of Service Engineers and trained Service Specialists are on hand to collaborate with you wherever you are. This helps us to maintain your equipment to the high-quality level and performance that you, our customers, expect.

SPIRAC can support you in product operation with a comprehensive package of services to ensure you receive the expected return on investment.

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# **OUR SERVICES**

#### INSTALLATION

Who better install the equipment than the supplier? With intimate knowledge of the design and operational parameters, SPIRAC is in a unique position to make sure that equipment is installed properly. SPIRAC clients gain the benefits of dealing with one company throughout the process.

## SPARE PARTS

Our dedicated Service Team is available to provide expert advice and support so the right parts for your asset are selected. We have all your SPIRAC equipment details on file for fast and accurate identification to supply you as quickly as possible. A large spare stock holding at all our SPIRAC offices guarantees high availability for all your SPIRAC spare parts, keeping lead times to a minimum.



# PREVENTATIVE MAINTENANCE

Breakdown prevention is not a matter of luck, it's a science in its own right. A preventative maintenance regime is crucial to the proper operation of your vital equipment. With everincreasing demands on the time and expertise of your workforce, SPIRAC Service Technicians have the expert skills and knowledge to fulfil your preventative maintenance needs, saving time and providing the reassurance that your equipment is covered.

#### **UPGRADES**

Design and operational parameters can change within the life of an asset. With our equipment knowledge and understanding of operations, SPIRAC can best determine and provide upgrade options to match your requirements.

#### **TROUBLESHOOTING**

Have you ever bought something that doesn't work, or doesn't fully deliver on its promises?

Do you have the expertise to recognise when equipment is under stress? SPIRAC offers comprehensive support of the system and all components to identify and fix any problems you may experience.

# SYSTEM OPTIMISATION AND AUDITS

Do you know if your equipment is working properly, how to achieve the greatest efficiency, minimise operation and maintenance costs and maximise service life? SPIRAC can provide system audits with advice on equipment and operational parameters to get the most out of your assets.

## MAINTENANCE AGREEMENTS

Do you require your staff to be fulfilling functions other than maintenance work? Does your business lack the in-house expertise to manage your equipment? SPIRAC can assist. Talk to us about your requirements and we can create a Maintenance Agreement to match your needs, giving you the surety that your assets will work.

## **EMERGENCY REPAIRS**

There is never a convenient time for a breakdown. SPIRAC can mobilise the right resources to get your system up and running as soon as possible.